

Premium Laboratory Consumables Made In The USA

Domestic Sales Policies, Terms, And Conditions

Orders, Inquiries & Payments:

Orders: orders@bioplas.com
Info: info@bioplas.com
Payments: payments@bioplas.com

Web Site: www.bioplas.com

FAX: (415) 472-3758

Terms:

C.O.D. until approved credit, then 1% 10, Net 30 Days. Credit Card. F.O.B. Vacaville, CA USA

* Any Shipment or Invoice discrepancies must be reported to payments@bioplas.com within 21 days of the invoice date for any credit to be issued/accepted. *

Purchase Requirements:

Minimum Order: One pack. Products must be ordered in full packs.

Drop Ship Policy:

BIO PLAS will, at no additional charge, drop ship any item, one package minimum, directly to an end-user at Distributor's request.

Normal delivery charges apply, paid by the distributor.

Note:

Normal lead time for shipment of all products is 2-7 days after receipt of order. Sterile products require additional lead times.

Returned Goods Policy:

- Request for returns must be made within 30 days of invoice date or no credit will be issued.
- Only full pack quantities are accepted for return.
- Returned products must be in original, unopened packages, in saleable condition or zero credit will be issued.
- Authorization number must be given for all returns.
- Freight on all returned goods is prepaid by the purchaser. All authorized returned goods are subject to a 25% re-stocking charge.

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